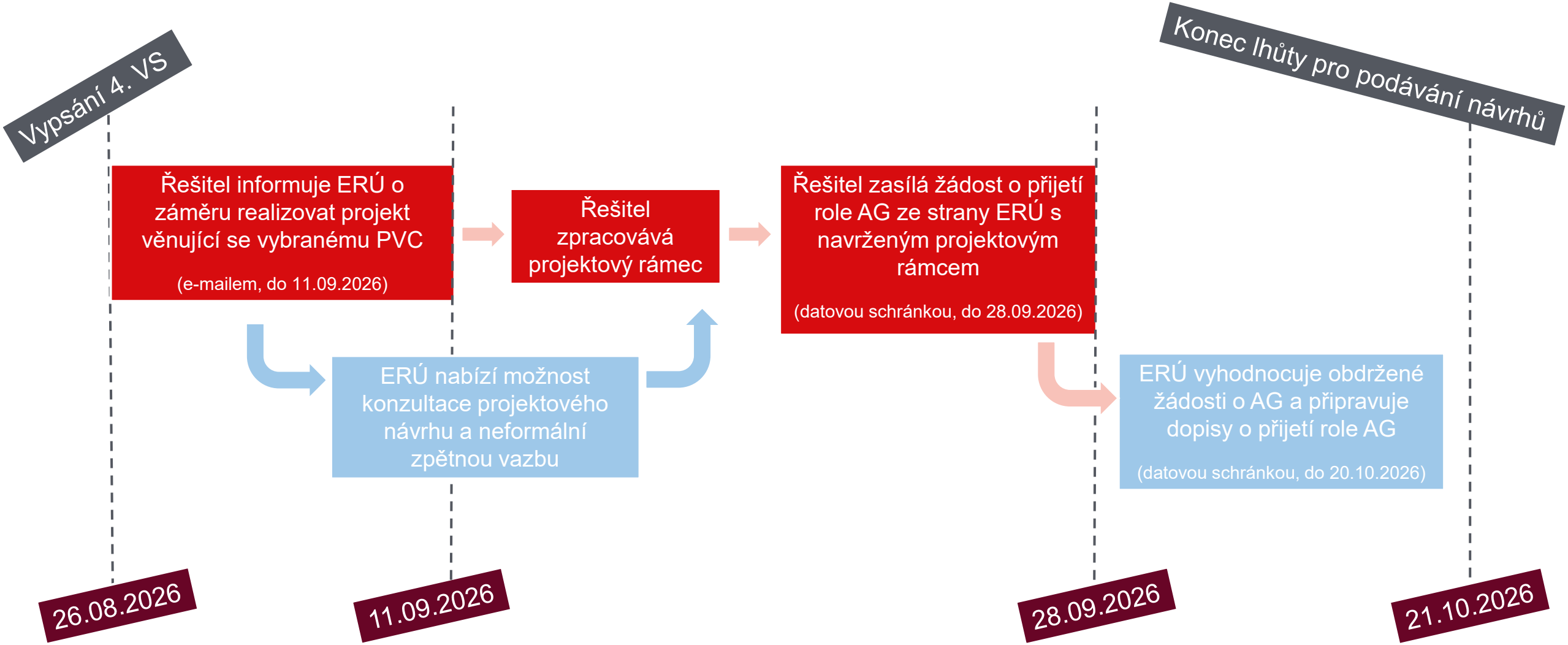Příloha č. 2: Workflow administrace